

U P S

On-Line

1KVA-3KVA

■ USER MANUAL ■

EMC Statement

These products are tested and thereby comply with the conditions of CE regulation, which establishes to offer sufficient protection against dangerous interference for installation. Installation and use of the equipment should comply with the instructions provided to avoid such interference due to the amount of radiofrequency energy that generates by the equipment; Despite this, we cannot assure that a certain amount of interference may not occur in some installations.

If by turning on and off, you conclude that the equipment's harmful interference influences your radio or television reception, use one of the following preventive measures:

- Place the receiving antenna in a separate location or orientation
- Ensure a greater distance between the receiver and the equipment
- Ensure that your equipment connects to an outlet on a separate circuit
- Contact a technician experienced with radio and TV or a dealer for technical assistance

Declaration of Conformity Request

Units labelled with a CE mark comply with the following stander and directives:

- EMC Directive 2014/30/EU
- LVD Directive 2014/35/EU
- Safety: EN 62040 - 1
- EMC: EN 62040 - 2

The EC Declaration of Conformity is available upon request for production with a CE mark.

Table of content

EMC Statement	1
1. IMPORTANT SAFETY INSTRUCTIONS	2
2. Introduction	3
3. Installation	3
3.1 Rear panel view (For reference only)	3
3.2 Connection to Main and Load	4
4. Operation	4
4.1 General Description	4
4.2 System Configuration	5
4.3 Panel overview	5
4.4 UPS Control	6
4.5 UPS Status Display	7
4.6 UPS Configuration	7
5. UPS Monitoring Connection	8
5.1 Connect UPS to Computer with USB/RS232 port.	8
5.2 Connect UPS with interface Slot	8
5.3 UPS RS232 PORT	9
6. Maintenance	9
6.1 Transportation	9
6.2 Storage	9
6.3 Operation	9
6.4 Battery	9
6.4.1 Maintenance	9
APP-A. Trouble Shooting	10
APP-B Technical Specifications	11

1. IMPORTANT SAFETY INSTRUCTIONS

WARNING: SAVE THESE INSTRUCTIONS!!

- **WARNING (SAVE THESE INSTRUCTIONS):** This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries. The equipment can be operated by any individuals with no previous experience.
 - **WARNING:** It is highly recommended to install the product in a controlled environment; maximum ambient temperature is 40°C.
 - **WARNING:** It is recommended to install UPS in an ANSI/NFPA75 room in which temperature and humidity are controlled and free from electrically conductive particles. **DO NOT** expose UPS to direct sunlight or high heat source; **DO NOT** block off ventilation opening around the housing.
 - **CAUTION:** Before conducting maintenance, repair, or shipment, please turn off everything completely and disconnect them.
 - **CAUTION:** The UPS is **NOT** applicable for any inductive loads such as motors or domestic appliances like hairdryers, speakers, and fluorescent lamps.
 - **CAUTION:** All interconnection and power cable should be connected **ONLY AFTER** the UPS shut down and disconnected from main.
 - **CAUTION:** No.18 AWG or larger certified cables for 1-2KVA, and No.16 AWG or larger certified cables for 3KVA to connect UPS and device.
 - **CAUTION: DO NOT** unplug UPS from main power during operation or protective ground will fail. **DO NOT** disconnect battery under load or shut down may occur.
 - **CAUTION:** Ensure the total leakage current of UPS and the connected equipment under 3.5mA.
 - **CAUTION:** Ensure UPS connects to grounded main power with a fuse or circuit breaker protection.
 - **CAUTION:** Dangerous amount of voltage might still exist even the UPS disconnects from the main power since residual voltage exists due to battery supply.
 - **CAUTION:** Beware of all the details on the cautionary sticker located on UPS.
 - **CAUTION (No user-serviceable parts):** Do not attempt to remove the unit's cover, no user-serviceable parts inside. Please refer all service to qualified service technicians.
 - **CAUTION: DO NOT** dispose of batteries in a fire. The batteries may explode.
 - **CAUTION: DO NOT** open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
 - **User's operations:** Users only permits to:
 - Turning the UPS unit on and off.
 - Operating the user interface.
 - Connecting data interface cables.
 - **CAUTION:** A battery can bring risk of electric shock and high short circuit current. Contact with any part of a grounded battery can result in electrical shock. The following precaution should be observed when working on batteries:
 - A.Remove watches, rings, or other metal objects.
 - B.Use tools with insulated handles.
 - C.Wear rubber gloves and boots.
 - D.Do not lay tools or metal parts on top of batteries.
 - E.Disconnect charging source and load prior to installing or maintaining the battery.
 - F.Remove battery grounds during installation and maintenance to reduce likelihood of shock.Remove the connection from ground if any part of the battery is determined to be grounded. Servicing of batteries should be performed or supervised by personnel with knowledge of batteries and the required precautions. Keep unauthorized personnel away from batteries.
 - **DANGER:** Hazardous electric component inside this unit (example: Heat-sinks) remain energized from the battery supply even when the main power is disconnected.
 - **DANGER:** Battery circuit is not isolated from the AC input. Hazardous voltage may exist at battery terminals and ground -- Test for safety before any direct contact.
 - **CAUTION:** Remove the battery's pole during service inside the battery cabinet or UPS.
 - **CAUTION:** When replacing batteries, replace with the same type and number of batteries: **One Sealed lead acid battery, rated 12 V, 9 AH max.**
- WARNING (Fuses):** Ensure fuse replacement with the same type and rating **ONLY**.

2. Introduction

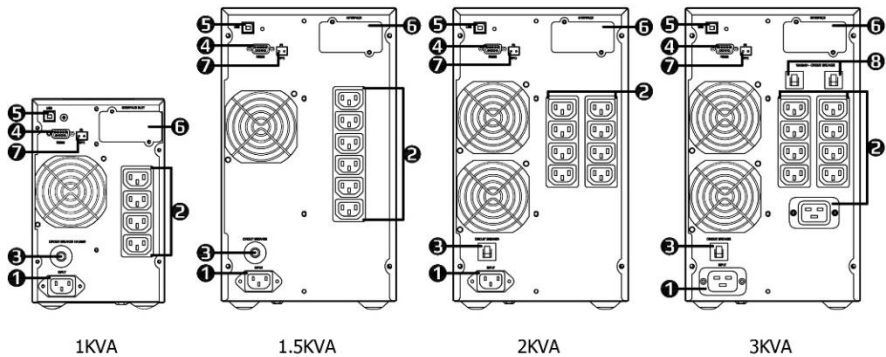
The information provided in this manual covers the **ON-LINE UPS 1KVA-3KVA** uninterruptible power system (UPS). This manual contains basic functions, operating procedures, and emergencies, also including information on how to ship, store, handle, and install the equipment.

Only detailed requirements of the UPS units described herein. The installation must carry out according to this manual. The electrical installation must further comply with local legislation and regulations.

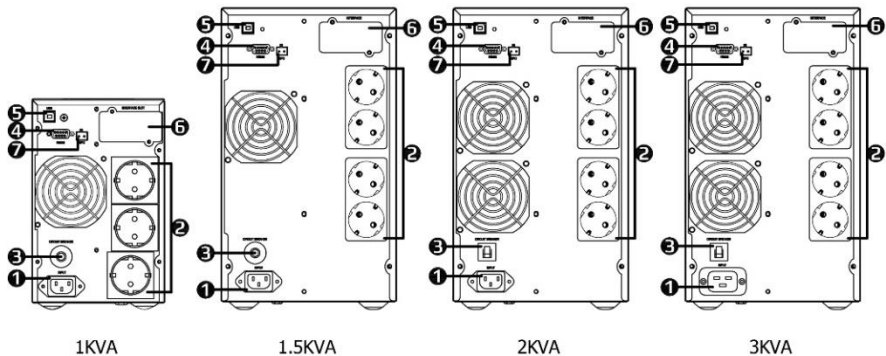
3. Installation

3.1 Rear panel view (For reference only)

IEC Type



Schuko Type



- ① Input
- ② Outlet
- ③ Input breaker
- ④ RS232 port

- ⑤ USB
- ⑥ Interface port
- ⑦ EPO
- ⑧ Outlet breaker

EPO port

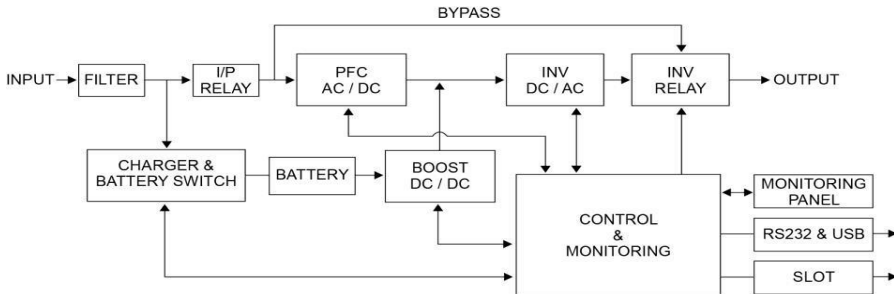
A customer-supplied remote switch can open the EPO connection and allow UPS to switch off output receptacles. Since EPO shuts down the UPS immediately without regular procedure and monitoring, UPS will require a manual restart to restore operation.

3.2 Connection to Main and Load

- Follow all installation and safety instructions very carefully; failure to do so may cause hazardous situations to personnel and equipment.
- Ensure the main power voltage matches with UPS.
- For electrical installation, closely observe the nominal current rating of the source.
- Check the equipment's power requirement to prevent overloading situations.
- Do not connect devices that draw either massive power shortly or half-wave rectified current - such as hairdryer, vacuum cleaner, laser printer, and plotter.
Note: Although you may use the UPS immediately, maximum back up time will not be available yet. It is recommended to charge the batteries for a minimum of 4 hours before use
- Connect the input cable to the UPS and the other end to the mains. The battery will automatically charge when connecting to the main power.
- After charging the UPS, connect the load to the UPS
- Should computer or alarm connections be used, refer to the UPS monitoring connection chapter for further detail.
- The installation is complete.

4. Operation

4.1 General Description



As double conversion On-line UPS, it can convert clean single-phase power to support your critical system. The diagram of UPS is as shown above.

- Input filter reduces transients and interference from the main
- With PFC AC/DC, AC-power is rectified and regulated to DC power
- DC power is converted to AC in the inverter passing it on to the load

Line-Mode/Battery-Mode

UPS will operate in Line-Mode that supports power and charge battery while connected to power. During a power failure, the UPS will switch to Battery-Mode, in which power is maintained from the battery. In case of failure time exceed Battery-Mode duration, UPS will shut down until voltage return to prevent battery discharge.

Free Run Mode

Free Run Mode provides a wider input frequency range when input frequency does not match the selected range (user adjustable). Free Run Mode enlarges input frequency acceptance up to 45Hz ~ 65Hz but fixes output frequency to 50Hz(230V) and

4.4 UPS Control

Control panel functions

Display	Function Description	Display	Function Description
LCD Display			
	<u>Connected to Mains.</u> UPS is connected with input Power		<u>Line Mode</u> System operating normally with Main power
	<u>Battery Power Indication</u> 0-24/25-49/50-93/94-100% remaining		<u>Free-run Mode</u> UPS operating in Free Run Mode
	<u>Battery Test</u> UPS is conducting a battery test		<u>Manual Bypass</u> UPS is on manual bypass mode (maintenance only)
	<u>Battery Failure</u> Battery failed Check your battery		<u>Fault</u> UPS Internal/external fault Error code will display beside it
	<u>Generator Mode</u> UPS is operating on Generator mode	OVERLOAD	<u>Overloading</u> UPS suffers an overload problem Output exceeds UPS capacity
	<u>Silence Mode</u> UPS silence mode Enabled	SHORT	<u>Output Short Circuit</u>
	<u>High-Efficiency Mode</u> UPS operating on high-efficiency mode		<u>Output Working Normally</u> UPS supporting surge protective power to connected equipment
	<u>Bypass Mode</u> UPS operating on Bypass mode		<u>UPS Load Level</u> UPS on 0-24/25-49/50-74/75-100% Load level
Button Display			
	<u>ON/OFF</u> To turn on and off UPS, refer to Button Operation		<u>Status/Enter</u> To check UPS status and confirm settings, refer to Button Operation
	<u>Setting / Selection</u> To select and check UPS settings refer to Button Operation		

Button operation

Cold Start function

When the main power is not connected to UPS, it is capable of starting with battery power for users' needs. Simply start the UPS as the instruction below.

Note: To avoid accidental battery discharge, cold start function is not available until the initial connection to the main power.

1. "ON/OFF" button

- Press and hold the "⏻" button for 3 seconds to turn on the UPS.
- Press and hold the "⏻" button for 3 seconds to turn off the UPS while UPS is working,

2. "Status/Enter" button

Use this button to check the content and confirm the selection of UPS.

- Press and hold "↵" button for 1 second to check UPS contents.
- Press once to display status. There are **10** statuses available for users.

- (c) **Enter** function only uses during settings. Check the “” button for more detail.
- (d) If UPS idles for 20 seconds, the display will return to the main status.

3. “Settings or Selection” button

Use this button and “ENTER” button to execute the setting

- Press and hold the “” button for 1 second to enter the configurations of UPS.
- Press the “” once to display setting. There are 7 settings available for users.
- Press the “” button to enter the function.
- Press the “” button to select your option.
- Press the “” button to confirmation (YES/NO) of your selected option.
- Press the “” button again to confirm and enable your function.
- If UPS is idle over 10 seconds, the display will return to the main status.

Turn on the UPS

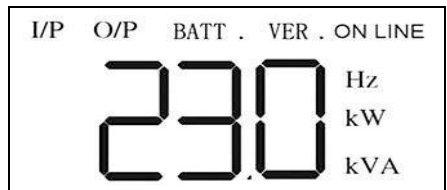
- Ensure installation is correct and successful, and connect the input power cable to a well-grounded outlet.
- Push the “on/off” bottom on the front panel for 3 seconds.
- UPS should start its inspection of internal function, main synchronization, and inverter startup. The LCD panel will display “Line-Mode” indication and power should start supplying via the outlets
- Switch on the loads

Shut Down the UPS

- Shut down and turn off all the loads
- Press the “On/Off” for 3 seconds. UPS will shut down with an alarm
- (If applicable) To avoid electrical hazards, please turn off the internal/external input breaker after the display disappeared, and only the backlight remains.
- In an emergency, use the EPO located on the rear panel.

4.5 UPS Status Display

UPS status shows in normal display mode. From here, you can go to the UPS meter display by pressing the button. Various measurements are available through UPS meters display; Pressing the button will scroll through the following meters.



LCD message	Description
O/P x x x V	Shows Output AC Voltage
O/P x x.x Hz	Shows Output Frequency
I/P x x x V	Shows Input AC Voltage
I/P x x.x Hz	Shows Input Frequency
BATT. x x.x V	Shows Battery Voltage
O/P x x x W	Shows Output Capacity (Watts)
O/P x x x VA	Shows Output Capacity (VA)
O/P x x A	Shows Output Current
VER. x kVA	Shows UPS Rating
VER. x.x.x	Shows UPS Firmware Version

4.6 UPS Configuration

Caution: Factory default settings do not necessarily have to be changed, although you are free to tailor the UPS as your specific needs.

Here are the procedures to enter configuration mode

Press and hold the “” button for 1 second to enter the configuration mode

Press the “” once to display setting. There are 7 settings available for user

Press the “” button to enter the function.

Press the “” button to select your options.

Press the “” button to confirmation (YES/NO) of your selected option.

Press the “” button again to confirm and enable your function.

If UPS is idle over 10 seconds, the display will return to the main menu.

Function Setting	Icon	Available Setting	Default Setting
Setting		--	--
Output Voltage		[208V][220V][230V][240V]	[230V]
		[100V][110V][115V][120V] [127V]	[120V]
Perform Battery Test		[On][Off]	[Off]
Manual Bypass		[On][Off]	[Off]
Free Run Mode		[On][Off]	[On]
High-Efficiency Mode		[On][Off]	[Off]
Silence		[On][Off]	[Off]
Generator Mode		[On][Off]	[Off]

UPS Manual test

Manual tests for UPS or battery can be conducted from the UPS configuration as well and are functional even when the UPS is not charging the battery.

Simple test: It's recommended to conduct a simple simulation test when

1. The first use of UPS. 2. Adding new loads. 3. six months' regular check-up
Switch on the UPS and wait for the power indicator to light up, then unplug UPS to simulate the main power failure.

Manual Battery Test: Scroll thought configuration until the Manual Battery test function displayed. Then select by pressing “**Enter**” Twice

5. UPS Monitoring Connection

UPSMON Pro software (Or other power monitoring software) can further utilize the UPS with warning reminders, monitoring, control shut down, and setting adjustments.
UPS must connect to a computer or the internet to use the monitoring feature.

5.1 Connect UPS to Computer with USB/RS232 port.

- Locate the USB/RS232 port on UPS.
- Connect with factory-provided/approved communication cable
- Ensure your computer can install and support power management software.
- **Note:** Either USB Port or RS232 port, only one port will function at a time.

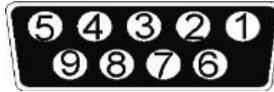
5.2 Connect UPS with interface Slot

- **SNMP Card** allows UPS management and monitoring over a network or internet
- For more information, please contact for technical assistance.

- **AS400 Card** allows voltage free relay contacts

5.3 UPS RS232 PORT

- The RS-232 interface uses a 9-pin female D-sub connector.
- The RS-232 port carries the data about utility, load, and UPS.
The interface port pins and their functions are in the following table



Pin	Signal	Direction	Function
2	TxD	Output	TxD Output
3	RxD	Input	RxD / Inverter Off
5	Common		Common
6		Output	AC Fail Output
8		Output	Low Battery Output
9		Output	12VDC Power

Caution! Max rated values 12VDC

6. Maintenance

Please read the following instruction to ensure your safety and maintain a longer product lifetime. This section contains detailed information about moving, maintaining, and placing the UPS. With a minimal amount of maintenance, you can expect the UPS to function smoothly.

6.1 Transportation

Please handle UPS with extreme caution since the battery contains a high amount of energy. Keep the unit in position as marked on the packaging and never drop the unit.

6.2 Storage

Please read the following instructions if the UPS is not installed immediately:

- Store the equipment as is in its original packing and shipping carton.
- Do not store in temperatures outside the range of +15°C to +25°C.
- Fully protect the UPS from wet or damp areas and moist air.
- To maintain the vitality of the batteries recharges the UPS at least 4 hours every 6 months.

6.3 Operation

CAUTION: Ensure that all environmental concerns and requirements are met according to safety instruction; otherwise, the safety of installation personnel cannot be guaranteed since the unit may malfunction.

- Please ensure no flammable substances such as gases or fumes.
- Avoid extreme temperature and humidity. Protect the equipment from moisture.
- Ensure there is enough space (300mm or above recommended) at the rear and side of UPS for proper ventilation.
- Ensure that the front of the UPS remains clear for user operation.
- **Only** authorized agents or technicians may service the unit.
- **Do not** open the UPS cabinet. Components may contain hazardous or fatal voltage.
- Output receptacles may carry live voltage without connecting to the main power.
- Pay special attention to UPS air inlet; **do not** let it covered by dust.

6.4 Battery

6.4.1 Maintenance

The reliability of the battery is heavily related to the environmental issue. At the temperature of 25 degrees Celsius, a regular 6-12 months' check-up is advised.

Maintenance Bypass Procedure

Maintenance

1. Press the "ON/OFF" button to turn on UPS. It will operate in "Line-Mode."

2. Press the "Function" button for 3 seconds and toggle to "Manual Bypass."
3. Press "Enter" to select. You will see the default setting "OFF" displayed in LCD.
4. Use the "Function" button again to set Bypass on "ON" and press "Enter" again. UPS will go on "Manual Bypass Mode" with display indication.

Restore

1. Check the UPS display; it should show "Manual Bypass Mode" with indications
2. Press the "Function" button for 3 seconds and toggle to "Manual Bypass."
3. Press "Enter" to select. You will see the setting as "ON" displayed in LCD.
4. Use the "Function" button again to set Bypass on "OFF" and press "Enter" again. UPS will return to Line-Mode.

APP-A. Trouble Shooting

Troubleshooting procedures give simple instructions in determining UPS malfunctions. Start the troubleshooting procedure if you witness any alarm indication.

Alarm

The UPS has an audible alarm. When different situations occurred, UPS will alert users with display and buzzer.

Please refer to the troubleshooting chart for detail information

Silencing Alarm

Here is the instruction to mute alarm or future alarm notification:

Note: During battery-mode, if the battery is low on power, the alarm will sound regardless of silent-mode enable/disable.

Silencing during Battery-Mode: Press any button when the alarm occurred.

Silent Mode: configure on LCD to enable/disable all audio malfunction warning.

Normally, the input of mains will make the backlight light up.

If troubleshooting does not include or resolve your situation, feel free to contact for technical assistance.

Situation	Code	Alarm & Display	Description & Solution
High Output Voltage	01	Constant beep	High output voltage Please contact for technical assistance
Low Output Voltage	02	Constant beep	Low output voltage Please Contact for technical assistance
Output short	03	Constant beep	Output short circuit Please contact for technical assistance
Bus fault	04	2 beep/seconds	High internal DC bus Voltage Please contact for technical assistance
Over-temperature	05	Constant beep	High surrounding temperature Ensure fan operational and ventilation clear Contact for technical assistance if the problem remains
Site wiring fault	06	1 beep/seconds	Wrong UPS input wiring between natural and line, turn the plug 180 degrees and plug it in
Output overload	07	2 beep/seconds	Connected equipment power requirements exceed UPS provision. UPS will switch to bypass mode when overload in Line-mode. Shut off less essential equipment connected to UPS. UPS automatically switches back to normal when the problem resolves.
Over-charge	08	Constant beep	Battery overcharged, Turn off UPS and contact for technical assistance
Charger failure	09	N/A	The charger has failed. Contact for technical assistance
Battery failure	10	3 beep/5 seconds	The battery has failed. Contact for technical assistance
Line abnormal	11	1beep/seconds	Wrong AC line backed up during auto restart Please reconfirm your main power and frequency
Battery test	--	N/A	UPS battery test processing. UPS will return to normal operation after completion. No action needed
Battery mode	--	1 beep/5 seconds with display	Unit is operating with battery power, secure your data and perform a controlled shutdown
Low battery	--	2 beep/5 seconds with display	UPS will shut down due to low battery voltage. The unit will restart automatically when sufficient power returns
*Bypass mode	--	N/A	When the bypass mode is displayed *Please turn off the UPS before removing the input power, and contact for technical assistance

APP-B Technical Specifications

Tower Model		1000	1500	2000	3000
Configuration					
Capacity (VA / Watts)		1000 VA / 1000 W	1500 VA / 1500 W	2000 VA / 2000 W	3000 VA / 3000 W
Form		Tower Type			
Phase		Single Phase			
Energy Saving		Yes - ECO Mode Efficiency >94%			
Input					
Voltage (Normal)		100 / 110 / 120 / 127 or 208 / 220 / 230 / 240 VAC			
Input Voltage Range		60 - 144 VAC, < 25% Load	120 - 276 VAC, < 25% Load		
		70 - 144 VAC, < 50% Load	140 - 276 VAC, < 50% Load		
		80 - 144 VAC, < 75% Load	160 - 276 VAC, < 75% Load		
		90 - 144 VAC, < 100% Load	180 - 276 VAC, < 100% Load		
Input Frequency Range		50 / 60 Hz (Auto Sensing)			
Input Power Factor		>0.97			
Cold Start		Yes			
Output					
Rated Power Factor		1.0			
Waveform		Pure Sine Wave			
Voltage		100 / 110 / 115 / 120 / 127 VAC ± 2% or 208* / 220 / 230 / 240 VAC ± 2%			
Frequency		50 / 60 Hz ±0.25 Hz			
Transfer Time		0 ms			
Harmonic Distortion		≤ 2.5% THD at Linear Load			
Crest Factor		3 : 1			
EPO Function		Yes			
Protection					
Overload	Line Mode	105% - 120% for 30 seconds / 121% - 150% for 10 seconds			
	Battery Mode	101% - 109% for 10 seconds / 110% - 120% for 3 seconds			
Surge Protection		IEC 61000-4-5 Level 3			
Bypass		Internal Bypass (Automatic and Manual)			
Short Circuit Protection		UPS Output Cut Off Immediately			
Battery					
Type & Quantity		12V 9Ah x 2	12V 7Ah x 4	12V 7Ah x 6	12V 9Ah x 6
Sealed, Maintenance Free		Yes			
Typical Recharge Time		4 hr to 90%			
Management & Communication					
Indicator		LCD Control Panel			
Communication Port		RS 232, USB B type			
Mini Slot		Yes			
Audible Alarms		Yes			
Physical					
Dimensions (WxDxH) (mm)		144 x 357 x 228	191 x 406 x 327		
Weight (kgs)		10.4	16.4	20.3	22.9
Shipping Dimensions (mm)		249 x 448 x 359	292 x 500 x 455		
Shipping Weight (kgs)		11.5	18.4	22.3	24.9

For all model

* While 208V output, capacity will be derated to 90%. ** Specifications are subject to change without further notice.

** Specifications are for reference; actual information based on the real product.

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