

## Quick Start Guide

### NetAgent W Cloud Card

#### Step 1 : Application installation

Install the “Cloud4UPS” APP by scan the QR code from the device label



Or, “ Cloud4UPS” application is available for download from Apple APP store, or Google Play.

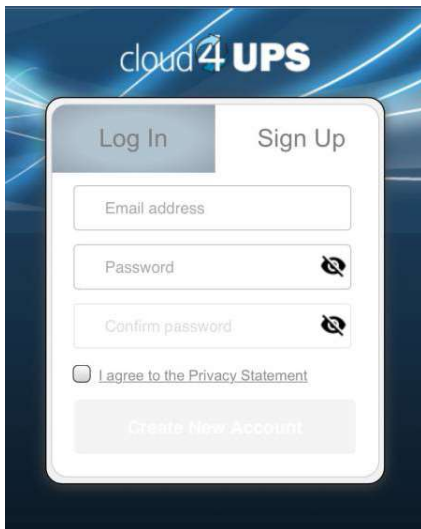


iOS



Android

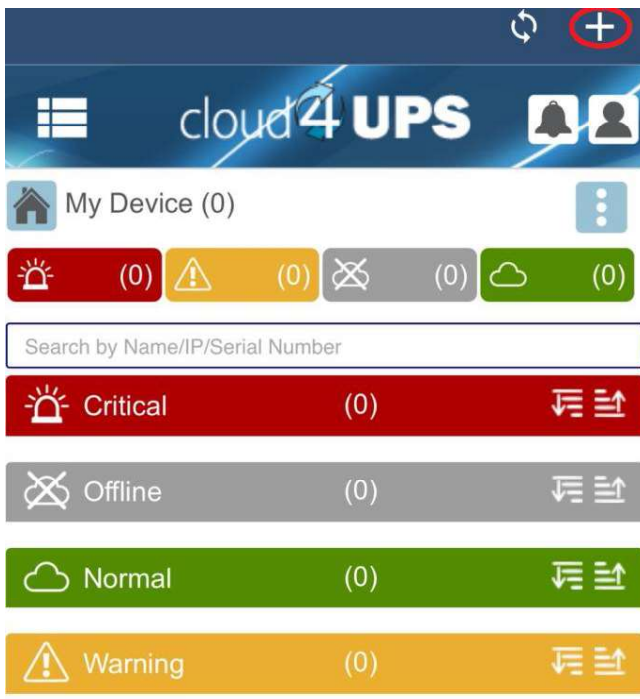
## Step 2 : Sign up, activate account and Login



The image shows a mobile app interface for 'cloud4 UPS'. At the top, there are two tabs: 'Log In' and 'Sign Up'. Below the tabs are three input fields: 'Email address', 'Password', and 'Confirm password'. Each input field has a small eye icon to the right, indicating a toggle for visibility. Below the input fields is a checkbox labeled 'I agree to the Privacy Statement'. At the bottom of the form is a button labeled 'Create New Account'.

## Step 3 : Scan and add device

Click “+” in the upper right corner of the homepage

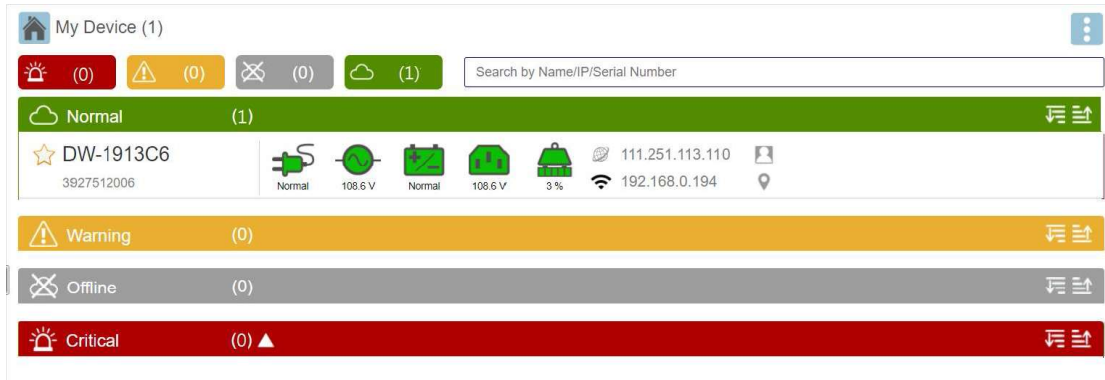


Select “BT Scanning” to search and add device that within 1 meter from the mobile device (Bluetooth must be enabled)

Select “Search in LAN” if the device has been removed, this is to search available device under same network as the mobile device to be add again

## Step 4: Setup completed, start to monitoring your UPS.

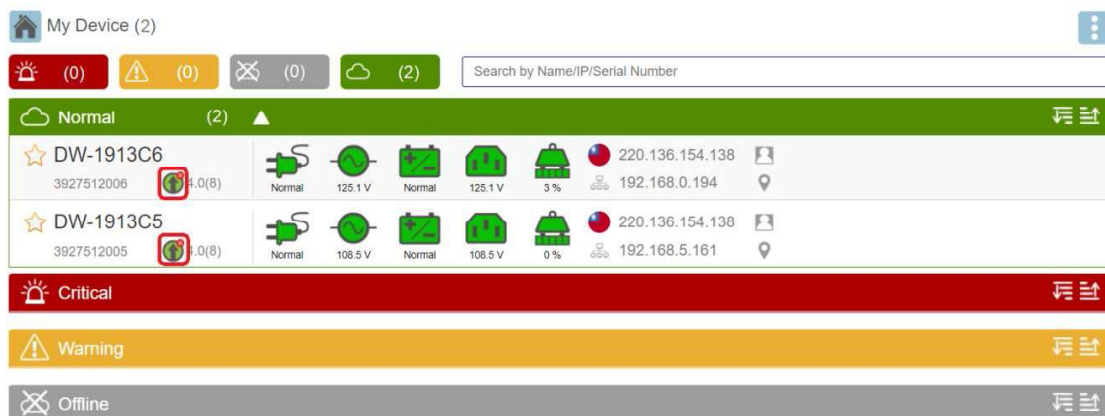
Once the device is successful added, it will be listed in the homepage



In addition to the APP, Cloud4UPS account can also be access through web browser <https://cloud4ups.com>

## Firmware Upgrade

Firmware updates are functionality improvements and enhancements. When newer firmware version is available, the following icon appears on the interface.

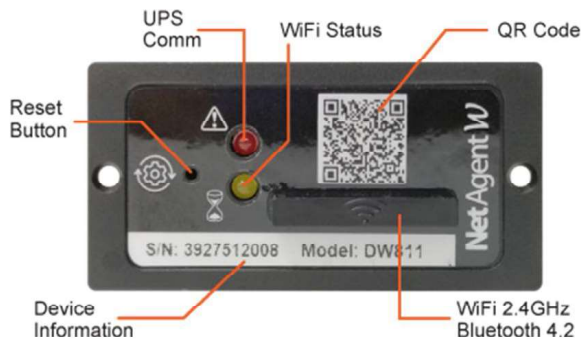


Click on “Device Upgrade” from the menu, and select the device that to execute firmware upgrade.



**IMPORTANT:** Do NOT turn OFF the power or press the reset button of the device during upgrade process.

## Hardware Description



### Setting/Reset Button

Action (release to trigger)	Orange	Red	Description
Press once	Blinking	Off	WPS pairing
Press for 3~10 seconds	Off	Blinking	Clear WiFi setting then reboot
Press for 12 seconds	Blinking	Blinking	Reset to factory default

### LED Indication Table

LED Color	Behavior	Description
Green	Solid	Power On
Orange	Blinking	WiFi not connected (No SSID)
Orange	Fast Blinking (3 times every 2 seconds)	Connecting to SSID
Orange/Yellow	Alternate Blinking	Firmware Upgrading
Orange	Gradually Brighter	WiFi connection normal but fail to connect with Cloud server
Orange	Solid	Normal connection with Cloud
Orange	Fast Blinking	Data transmitting
Red	Solid	No connection with UPS
Red	Blinking	Communication with UPS abnormally